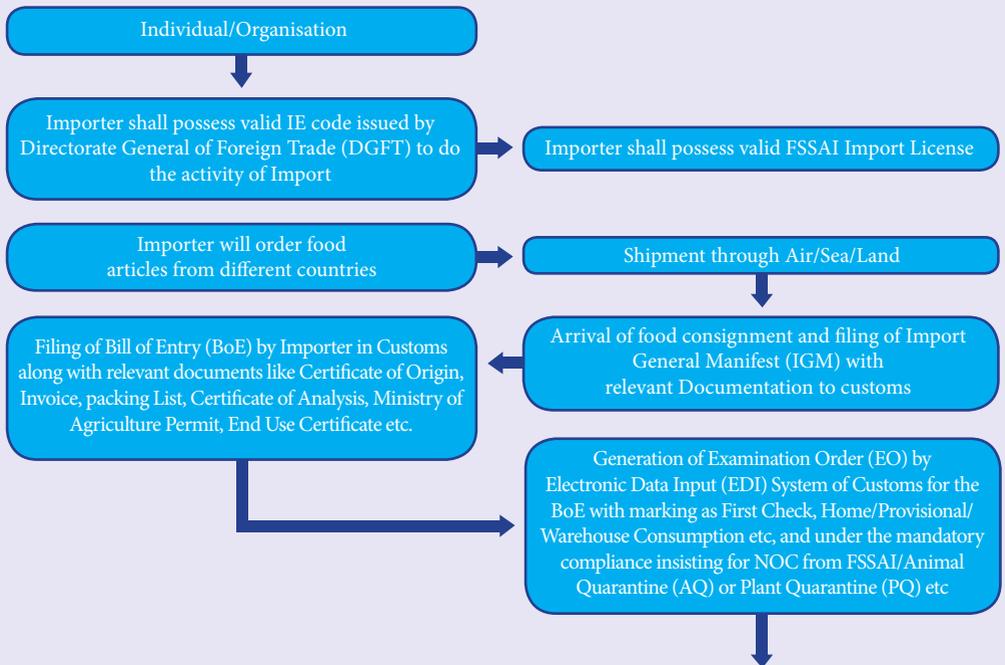


Food Import Clearance Process



Food Safety and Standards Authority of India

FDA Bhawan, Kotla Road, New Delhi- 110002

Website: www.fssai.gov.in Toll Free No. 1800112100

 <https://www.facebook.com/fssai>



ROLE OF FSSAI

Importer shall submit the application through Online FICS <http://ics.fssai.gov.in> along with required documents and seek Authorised Officer (AO)'s appointment for the visual Inspection/sampling. On scrutiny of the application by the AO, if found correct, then accepts the payment of sample testing fee through payment gateway system. On receipt of payment, AO gives appointment for visual inspection/sampling of the consignment to the Importer concerned.

AO shall visually inspect the consignment.

If accepted on Visual Inspection

If rejected on Visual Inspection

Sample is drawn randomly from the consignment and forwarded to the FSSAI's notified laboratory for analysis.

Sample is not drawn and rejection note is forwarded to customs.

The laboratory analyzes the sample and furnishes the report either conformance or non-conformance as the case may be.

When the rejection report is issued for a consignment, such consignments are either re-exported back to the source country or destroyed.

If, the analysis report issued by the laboratory is of conformance, then NOC is issued by the AO to Customs Authorities

If, the analysis report from the laboratory is non-conforming

Importer can appeal for re-testing of counter sample, if non-conforming in primary lab

AO issues rejection report along with non-conformance report to Customs Authority

Forwarding the Counter sample to Referral laboratory

If, the analysis report issued by the referral laboratory is of conformance, then NOC is issued by the AO to Customs Authorities, if not, non-conformance report will be issued.

For contact details of Authorised Officers for Import Process, please refer to:

http://www.fssai.gov.in/Portals/0/Pdf/Contact_AOs.pdf

सुरक्षित आहार स्वास्थ्य का आधार